



Contract and conditions

Minimum age to rent and occupy the house: 25 years (exception: families with kids)

– this will be supervised at check-in by property manager, sorry **NO** exceptions

No smoking within the house, no pets

Pay options:

- direct deposit to either US, German or Mexican Account
- using Paypal (using this payment method the price will increase by 5 % to cover the fees)

Paying modalities:

Down payment at time of reservation: 50% of total rental amount.

Remaining 50% to be paid **6 weeks prior to** stay.

Exception: All holiday reservations require the complete payment at the time of reservation to consider them to be confirmed.

Holiday reservations are defined as the weeks of: **Christmas, New Years, Easter, US-Thanksgiving, Memorial Day and Labor Day.**

Cancellation charges:

If a reservation is cancelled and the house **not** re-rented for the cancelled period, all advance payments will be refunded minus a US \$ 50 cancellation fee according to the following scheme:

If cancelled 8 or more weeks prior to stay =>	complete refund of your down payment
If cancelled 7 to 6 weeks prior to stay =>	refund of 50 % of your 50 % down payment
If cancelled 5 to 4 weeks prior to stay =>	refund of 50% of your total payment (50% down payment + 50 % remaining payment)
If cancelled 3 or less weeks prior to stay =>	refund of 25% of your total payment (50% down payment + 50 % remaining payment)

There will be no refunds on holiday reservations unless the property can be re-rented.

Holiday reservations are defined as the weeks of: Christmas, New Years and Easter, US-Thanksgiving, Memorial Day and Labor Day.





La Casa en El Aire



If the property is re-rented for the cancelled period you will receive a full refund of your payments minus a US \$ 50 cancellation fee at the time of the rental start.

We recommend purchasing a Travel Insurance/Trip Cancellation Insurance at your own expense for your trip – please note that most insurances must be purchased within a short time of booking your vacation! <http://www.travelguard.com>

There will be no refunds for bad weather conditions!

Since this is still a relatively virgin area there might be times with interrupted water and/or electricity supply. There will be no refunds for such occasions; it is part of the **eco-tourism adventure**:

- The house is equipped with emergency lights that will switch on in case of power outages
The house has an in-ground water tank of 1000 l and a 2000 l water tank on the roof

Security deposit:

The US \$ 300 security deposit in cash or signed traveler's checks will be used to replace part of any damaged or missing items at the time of check out.

Please bring the signed rental contract, the inventory list and the security deposit to the check-in.

Please be informed that the property manager is not authorized to give out any keys prior to receiving the security deposit!

Please be aware that there is neither a bank nor an ATM in El Cuyo, please plan accordingly.

Check in time: 3:00 pm

Check Out is: 11:00 am

(Unless otherwise negotiated, check with us at time of reservation)

